



# IMA-Delhi North Zone DOCTOR

MARCH - APRIL  
ISSUE 1

THE BULLETIN OF INDIAN MEDICAL ASSOCIATION

## PRESIDENT

DR SATISH TYAGI  
9811172377

## SECRETARY

DR NAVIN KUMAR  
9043945943

## FINANCE SECRETARY

DR AMBIKA MODI  
9718567566

## EDITOR

DR DIXANT CHHIKARA  
8826674966

408-410, RAJENDRA JENA TOWER, 18, WAZIRPUR INDUSTRIAL AREA, DELHI-110052  
EMAIL: delhinorthzone.ima@gmail.com TEL: 9289195036  
PUBLICATION RIGHTS : DR NAVIN KUMAR (SECRETARY) 9043945943

Model Town, New Delhi



ONE OF INDIA'S LEADING HOSPITAL CHAINS,  
**YATHARTH SUPER SPECIALITY HOSPITAL**  
MODEL TOWN, NEW DELHI



**300**  
Beds



**Da Vinci**  
Surgical Robot



**Orthopaedic**  
Robot



**Liver & Kidney**  
Transplant



**Neurosciences**  
Treatment



**Cardiology & CTVS**  
Treatment

## YATHARTH SUPER SPECIALITY HOSPITAL

4C Institutional Area, North Ext., Model Town 3, Delhi-110009  
Contact: +91-7669999222, 7669999223

[in](#) [ig](#) [f](#) Yatharthhospitals  
[www.yatharthhospitals.com](http://www.yatharthhospitals.com)  
[info.delhi@yatharthhospitals.com](mailto:info.delhi@yatharthhospitals.com)



## INDIAN MEDICAL ASSOCIATION DELHI NORTH ZONE



Dr. Satish Tyagi  
(President)



Dr. Navin Kumar  
(Hony Secretary)



Dr. Ambica Modi  
(Finance Secretary)



Dr. Girish Tiwari  
(President Elect.)



Dr. Madhu Varma  
(Sr. Vice President)



Dr. Rajat Agrawal  
(Vice President)



Dr. Dixant Chhikara  
(Editor)



Dr. Vandana Boobna  
(Hony Joint Secretary)



Dr. Sandeep Garg  
(Hony Joint Secretary)



Dr. Priya Pancholi  
(Hony Asstt. Secretary)



Dr. Parul Dikshit  
(Hony Asstt. Secretary)



Dr. Karan Malhotra  
(Hony Asstt. Fin. Secretary)



Dr. Abhishek Garg  
(Sub Editor)



# DNZ - North Committees Office Bearers

## BRANCH EXECUTIVE MEMBERS

- DR AAKANSHA KUMAR
- DR ABHISHEK GARG
- DR AJAY AGGARWAL
- DR AKSHIT GUPTA
- DR AMBIKA MODI
- DR AMIT SETHI
- DR ANJALI AHLAWAT
- DR ANKIT GUPTA
- DR ANSH SHARMA
- DR ARUN KUMAR AGGARWAL
- DR DILEEP KUMAR
- DR DINESH KARGWAL
- DR DIXANT CHHIKARA
- DR JAGJIT BHATIA
- DR JAI ADITYA JHAMB
- DR JYOTSANA PRAKASH
- DR KANTI KUMAR SHAMSUKHA
- DR KARAN MALHOTRA
- DR N C MANOCHA
- DR NANDINI JAIN
- DR NAVIN KUMAR
- DR DR PARUL DIKSHIT SHARMA

## STATE EXECUTIVE MEMBERS

- DR PIYUSH KUMAR MISHRA
- DR PRIYA PANCHOLI
- DR POOJA GUPTA
- DR PRAVEEN ATRE
- DR PRIYANK SHARMA
- DR PUNIT KUMAR JAIN
- DR RAJEEV BAJAJ
- DR RISHIPAL SINGH
- DR SANDEEP KUMAR GARG
- DR SANGEETA GUPTA
- DR SANJAY MODI
- DR SHAKUNTALA KUMAR
- DR SHRESTH TYAGI
- DR SHRISHTI GUPTA
- DR SONIA BAKSHI
- DR SUDHA HANDA
- DR SUNITA GUPTA
- DR SUREKHA JAIN
- DR SURINDER GANGWAL
- DR VANDANA BOOBNA
- DR VINOD CHAND JAIN
- DR ABHISHEK KUMAR
- DR AMBIKA MODI
- DR ASHOK AGRAWAL
- DR ATUL KUMAR ARORA
- DR ANIL KUMAR GUPTA
- DR ATUL GUPTA
- DR GIRISH TIWARI
- DR H N GANGWAL
- DR JYOTI CHUGH
- DR KULDIP KHOKHAR
- DR MAHESH KUMAR GROVER
- DR NARESH CHAWLA
- DR NAVIN KUMAR
- DR NISHI NATH JHA
- DR PRAVEEN BHATIA
- DR PRIYA PANCHOLI
- DR R V SINGH
- DR RAJNESH ATTAM
- DR RAVINDER MOHAN CHHABRA
- DR SATISH TYAGI
- DR SEEMA PATNI
- DR SONIA BAKSHI
- DR SUBHASH AGGARWAL

## CENTRAL EXECUTIVE MEMBERS

- DR ABHISHEK KUMAR
- DR ANIL KUMAR GUPTA
- DR ASHA HANS
- DR ASHOK AGRAWAL
- DR ATUL KUMAR ARORA
- DR GIRISH TIWARI
- DR GIRISH TYAGI
- DR H N GANGWAL
- DR J R CHUGH
- DR JYOTI CHUGH
- DR KULDIP KHOKHAR
- DR MADHU TYAGI
- DR MEENA CHAWLA
- DR NARESH CHAWLA
- DR NISHI NATH JHA
- DR PRAVEEN BHATIA
- DR RAJNESH ATTAM
- DR RAVINDER MOHAN CHHABRA
- DR S P S BEDI
- DR SATISH TYAGI
- DR SONIA BAKSHI
- DR SUNIL VARMA
- DR SURINDER GANGWAL

### IMA AMS DNZ BRANCH CHAPTER

AS PER ARTICAL 38 DNZ CONSTITUTION

- CHAIRMAN - DR JYOTI CHUGH
- CHAPTER SECRETARY - DR PUNEET JAIN
- CHAPTER ASSISTANT SECRETARY - DR SHRESTH TYAGI
- CHAPTER TREASURER - DR SHRISHTI AGRAWAL
- BRANCH PRESIDENT - DR SATISH TYAGI
- BRANCH SECRETARY - DR NAVIN KUMAR

### IMA CGP DNZ SUB FACULTY

AS PER ARTICAL 37 DNZ CONSTITUTION

- ASST DIRECTOR OF STUDIES - DR SONIA BAKSHI
- ASST SECRETARY - DR JYOTSANA PRAKASH
- MEMBERS OF TEACHING FACULTY - DR BRIJ MOHAN
- DR SPS BEDI
- DR R P SINGH

### FINANCE STANDING COMMITTEE

DR GIRISH TYAGI DR ASHOK AGRAWAL  
DR SONIA BAKSHI DR R V SINGH  
DR NISHI NATH JHA DR S P S BEDI

### BUILDING STANDING COMMITTEE

DR ASHOK AGRAWAL DR NARESH CHAWLA  
DR GIRISH TYAGI DR JYOTI CHUGH  
DR N N JHA DR RAJNESH ATTAM

### NURSING HOME COMMITTEE

DR PRAVEEN BHATIA DR RAJNESH ATTAM  
DR ASHOK AGRAWAL DR H N GANGWAL  
DR SATISH TYAGI DR ANKIT GUPTA

### CO-OPTED MEMBERS

DR RK AGGARWAL DR SUNIL KHETRAPAL  
DR NARESH HANDA DR ANIL GUPTA  
DR V K ARORA

### NOMINATED MEMBERS

DR KULDEEP KUMAR DR ANUPAMA ATTAM  
DR MADHU TYAGI DR KISHORE RAJURKAR  
DR SAPNA JAIN

### RAPID RESPONSE TEAM

DR ABHISHEK KUMAR DR GIRISH TIWARI  
DR SANDEEP GARG DR NAVIN KUMAR  
DR DIXANT CHHIKARA

### WOMEN CELL

DR SEEMA PATNI DR JYOTI CHUGH  
DR SONIA BAKSHI DR PRIYA PANCHOLI  
DR MADHU TYAGI DR PARUL DIKSHIT

### MEMBERSHIP DRIVE COMMITTEE

CHAIRMAN : DR GIRISH TYAGI  
CO-CHAIRMAN : DR ABHISHEK KUMAR  
CONVENER : DR ASHOK AGRAWAL  
MEMBERS  
DR SUNIL VARMA DR ATUL ARORA  
DR KARAN MALHOTRA DR GIRISH TIWARI

### SCIENTIFIC COMMITTEE

CHAIRMAN : DR N N JHA  
CO-CHAIRMAN : DR SEEMA PATNI  
CONVENER : DR JYOTI CHUGH  
MEMBERS  
DR ABHISHEK KUMAR DR GIRISH TIWARI  
DR VANDANA BOOBNA DR RAJNESH ATTAM



## DNZ - North Committees Office Bearers

### GRIEVANCE CELL COMMITTEE

CHAIRMAN : DR ATUL GUPTA  
CO-CHAIRMAN : DR RAJEEV BAJAJ  
CONVENER : DR KISHORE RAJURKAR

### FAMILY WELFARE TEAM

DR GIRISH TYAGI DR DIXANT CHHIKARA  
DR M K GROVER DR DILEEP KUMAR

### MEMBERS WELFARE COMMITTEE

CHAIRMAN : DR N K HANDA  
CO-CHAIRMAN : DR KISHORE RAJURKAR  
CONVENER : DR ANIL GUPTA

### COMMUNITY HEALTH ACTIVITY COMMITTEE

CHAIRMAN : DR PUNEET KUMAR JAIN  
CO-CHAIRMAN : DR SUDHA HANDA  
CONVENER : DR V C JAIN

### BABY SHOW COMMITTEE

CHAIRMAN : DR RAJAT AGRAWAL  
CO-CHAIRMAN : DR RISHI PAL SINGH  
CONVENER : DR SRESTH TYAGI

### CULTURAL ACTIVITY TEAM

DR JYOTI CHUGH DR AMBIKA MODI  
DR SONIA BAKSHI DR PARUL DIKSHIT  
DR ASHA HANS DR PRIYA PANCHOLI  
DR NANDINI JAIN

### ANTI QUACKERY COMMITTEE

CHAIRMAN : DR ATUL ARORA  
CO-CHAIRMAN : DR KULDEEP KOKHAR  
CONVENER : DR SUBHASH AGGARWAL

### BLOOD DONATION COMMITTEE

CHAIRMAN : DR NARESH CHAWLA  
CO-CHAIRMAN : DR ANIL KUMAR GUPTA  
CONVENER : DR H N GANGWAL

### DIGITAL HELP AND SOCIAL MEDIA COMMITTEE

DR SUNIL KHETRAPAL DR KARAN MALHOTRA  
DR DIXANT CHHIKARA DR ABHISHEK GARG

### CHIEF AREA COORDINATOR

DR GIRISH TYAGI DR SHRISHTI AGRAWAL  
DR M K GROVER DR DILEEP KUMAR

### SPORTS ACTIVITY TEAM

DR GIRISH TYAGI DR SHRISHTI AGRAWAL  
DR M K GROVER DR DILEEP KUMAR

### FINANCIAL ADVISOR

CA MR JUGRAJ BEDI

### LEGAL ADVISOR

ADV ABHISHEK TYAGI

COMMITTED TO ETHICAL MEDICAL GOVERNANCE

# Dr. Girish TYAGI

Candidate for

DELHI MEDICAL COUNCIL REPRESENTATIVE (DMA)

When you needed help, he was always there.

**TIME TESTED. TRUSTED.**



**A VOICE**  
for Doctors.

- ✓ Strong representation of practicing doctors
- ✓ Transparent & ethical governance



**A STAND**  
for Ethics.

- ✓ Protection of doctors' dignity & rights
- ✓ Thammivaned aant conil process



**A VISION**  
for Reform.

- ✓ Faster, streamlined council processes
- ✓ Bridging the gap between clinicians & regulators

### DOCTOR-CENTRIC AGENDA



#### DOCTOR-FIRST GOVERNANCE

Advocating policies that truly support clinicians



#### ETHICAL PRACTICE FRAMEWORK

Fair to genuine doctors, firm on misconduct



#### FASTER COUNCIL PROCESSES

Smooth registrations, renewals & grievance handling



#### PROTECTION AGAINST HARASSMENT

Standing firmly against violence, intimidation & undue pressure



#### YOUNG DOCTOR INCLUSION

Creating space for early-career doctors in decision-making



ELECTION DATE

**17<sup>TH</sup> MAY**  
9.00 AM TO 5.00 PM



VENUE

**DMA BUILDING, DARYAGANJ**



SUPPORT

**DR. GIRISH TYAGI**

FOR DELHI MEDICAL COUNCIL REPRESENTATIVE (DMA)

ETHICAL | TRANSPARENT | DOCTOR-FIRST

★ ★ ★ LET'S CHOOSE REPRESENTATION THAT TRULY REPRESENTS US. ★ ★ ★

## From the President's Desk

**DR SATISH TYAGI**  
**PRESIDENT IMA DNZ**



Dear Friends

One slogan is very popular nowadays “ बटेंगे तो करेंगे “

This applies to Doctors community also . Our fraternity is being exploited by everyone because we are divided.

As President of IMA DNZ I want to make a sincere attempt to unite doctors & solve existing problems by making collective decisions & implemented for benefit of all . We need to strengthen our bonds & unity at local forums levels . A regular monthly meeting at all local area forums& discussing issues pertaining to fraternity will not only strengthen our unity but at same time help in finding solutions to problems.

This year IMA DNZ TEAM will focus on:

- Improving participation of members in association functions
- Integrating all specialities associations with IMA DNZ
- Activate all local forums of DNZ
- Regular news Bulletins to members
- To get corporate benefit for members of IMA DNZ in insurance, healthcare ,Shopping & services sectors.

Other focus areas will be:

- Membership drive to IMA
- Manage violence against doctors by collectiveness
- Efficient call system in time of crisis by creating Rapid Response Team in IMA DNZ
- Fix minimum fee for doctors
- Fix minimum charges for different medical procedures & Surgery packages
- New office space for IMA DNZ OFFICE .

UNITY IS OUR STRENGTH

WE CAN ACHIEVE WHATEVER WE NEED 👍

Regards

DR SATISH TYAGI  
PRESIDENT  
IMA Delhi North Zone



**Vision For All**

# **R.V.S. EYE CENTRE**

BFH-09, West Shalimar Bagh, Delhi-110088, Ph : 49868193, M : 9891067652, 9811671606

E-mail : rvseyecentre890@gmail.com Website : rvseyecentre.com

ULTRAMODERN FACILITIES AVAILABLE FOR EYE EXAMINATION, INVESTIGATION, TREATMENT AND OPERATIONS.



## From the Secretary's Desk

**DR NAVIN KUMAR**  
**SECRETARY**



Dear Members,

It is with a profound sense of responsibility and enthusiasm that I welcome you all to the 2026-2027 session of IMA DNZ. As we transition into this new tenure, our primary objective is to build upon the strong foundation laid by our predecessors while introducing modern efficiencies to our branch operations.

This year, our focus will be three-fold: Empowerment, Engagement, and Excellence. We are planning a robust calendar of CMEs that cover both clinical advancements and the evolving legalities of medical practice. Additionally, we aim to streamline our administrative processes—from membership drives to event registrations—ensuring that every member can access IMA resources with ease.

The strength of IMA DNZ lies in its collective voice. I urge you to stay active, attend our monthly meets, and contribute your valuable insights to our committees. Together, we can ensure that our branch remains a formidable advocate for doctors and a premier hub for medical education.

I look forward to working closely with each of you to make this session a benchmark of success.

**Dr. Navin Kumar**  
Secretary,  
IMA Delhi North Zone



**Vision For All**

**R.V.S. EYE CENTRE**

BFH-09, West Shalimar Bagh, Delhi-110088, Ph : 49868193, M : 9891067652, 9811671606

E-mail : rvseyecentre890@gmail.com Website : rvseyecentre.com

ULTRAMODERN FACILITIES AVAILABLE FOR EYE EXAMINATION, INVESTIGATION, TREATMENT AND OPERATIONS.

## From the Editor's Desk

**DR DIXANT CHHIKARA**  
**EDITOR**



Dear Esteemed Colleagues,

It is a matter of great pride and privilege to welcome you to the first edition of our bulletin for the 2026-2027 session. As we embark on this new journey, our goal at IMA DNZ remains steadfast: to foster a community that thrives on knowledge, ethics, and mutual support.

The medical landscape is evolving at a breakneck pace. From the integration of advanced diagnostics to the nuances of clinical dermatology and multispecialty care, the need for a collaborative platform has never been more vital. This year, we aim to make our bulletin more than just a newsletter; we want it to be a vibrant forum for sharing clinical insights, case studies, and the latest medical breakthroughs.

I encourage each of you to contribute your experiences and research to these pages. Let us work together to ensure that IMA DNZ continues to lead by example in professional excellence and academic rigor.

Wishing everyone a fruitful and successful session ahead.

Warm regards,

**Dr. Dixant Chhikara**

Editor, IMA DNZ Bulletin



**Vision For All**

**R.V.S. EYE CENTRE**

BFH-09, West Shalimar Bagh, Delhi-110088, Ph : 49868193, M : 9891067652, 9811671606

E-mail : rvseyecentre890@gmail.com Website : rvseyecentre.com

ULTRAMODERN FACILITIES AVAILABLE FOR EYE EXAMINATION, INVESTIGATION, TREATMENT AND OPERATIONS.



## GET YOUR PRACTICE AND SERVICES RECOGNISED BY MORE THAN 2000 DOCTORS

### Why Partner with IMA DNZ?

By sponsoring our monthly bulletin, your brand gains direct and repeated visibility among a highly influential demographic:

- **Extensive Reach:** Your message will reach over 2,300 registered medical professionals across North Delhi.
- **Consistency:** This is a year-long engagement consisting of 12 monthly editions, ensuring sustained brand recall.
- **Targeted Audience:** Connect directly with decision-makers, hospital owners, and practicing clinicians in a professional, high-trust environment.
- **Multi-Channel Visibility:** The bulletin is distributed in [Physical/Digital—e.g., high-quality print and PDF via WhatsApp/Email groups], maximizing your footprint.

| PAGE WISE LOCATION      | IN INR WITH 5% GST |
|-------------------------|--------------------|
| FRONT COVER PAGE        | 42000/-            |
| BACK COVER PAGE         | 36750/-            |
| FRONT COVER INSIDE      | 31500/-            |
| BACK COVER INSIDE       | 26250/-            |
| CENTER DOUBLE SPREAD    | 42000/-            |
| DOUBLE SPREAD           | 31500/-            |
| ANY FULL PAGE           | 15750/-            |
| ANY HALF PAGE           | 10500/-            |
| FOOTER BANNER (3 PAGES) | 5000/-             |

**PAYMENT CAN BE MADE THROUGH NEFT/ RTGS/ CHEQUE/ DRAFT IN FAVOR OF IMA DELHI  
NORTH ZONE**

**SBI : WAZIRPUR (CODE 50284)  
A/C NO. 55025090512, IFSC - SBIN0050284**

# CONSUMER PROTECTION ACT AND HEALTHCARE: EVOLUTION, CHALLENGES, AND THE WAY FORWARD

**Dr Sunil K Khetarpal**

Deputy Director General

Association of Healthcare providers – [AHPI]



## Introduction

The intersection of healthcare and consumer law has been a subject of intense debate in India for decades. The inclusion of medical services under the ambit of the Consumer Protection Act, 1986 marked a significant shift in how accountability in healthcare is perceived. While the intent was to safeguard patient rights, it has also raised concerns regarding its implications on medical practice, clinical decision-making, and the overall healthcare ecosystem.

With the enactment of the Consumer Protection Act, 2019, the framework has evolved further, expanding the scope and mechanisms for grievance redressal. However, the debate on whether medical professionals should fall within its purview continues, culminating in ongoing proceedings before the Hon'ble Supreme Court of India. Genesis: How Healthcare Came Under Consumer Law

The turning point came with the landmark judgment in Indian Medical Association vs V.P. Shantha, where the Hon'ble Supreme Court held that medical services fall within the definition of "service" under the Consumer Protection Act.

Key Implications of the Judgment:

- Patients were recognized as consumers
- Medical negligence cases could be filed in consumer courts
- Both private hospitals and individual practitioners came under scrutiny
- Free services (in certain conditions) were excluded

This judgment aimed to enhance patient rights and accountability, but it also introduced a litigation-driven environment in healthcare.

Evolution Under Consumer Protection Act, 2019

The newer Act introduced several changes:

- Establishment of Central Consumer Protection Authority (CCPA)
- Inclusion of e-commerce and digital services
- Enhanced penalties and compensation mechanisms
- Faster grievance redressal processes

However, the fundamental position regarding healthcare remained unchanged—medical services continue to fall under its ambit.

Key Concerns of the Healthcare Sector

Over the years, healthcare providers have consistently raised several concerns:

### 1. Clinical Complexity vs Legal Simplification

:Medical outcomes are inherently uncertain, yet consumer forums often assess cases in a binary framework of deficiency vs no deficiency.

2. Rise in Defensive Medicine :Fear of litigation has led to:

- Excessive investigations
- Over-documentation
- Increased cost of care
- Increased no. of frivolous complaints

### 3. Parallel Judicial Mechanism

Consumer courts operate alongside:

- Civil courts
- Medical councils
- Clinical establishment regulations

This creates overlapping jurisdictions and potential inconsistencies.

4. Impact on Doctor–Patient Relationship: The trust-based relationship risks becoming transactional and adversarial.





### **Current Status: Matter Before the Supreme Court**

Recognizing these challenges, the Association of Healthcare Providers (India) has filed a writ petition before the Hon'ble Supreme Court seeking exemption of medical professionals for the services rendered by doctors having a degree of Bachelor of Medicine, Bachelor of Service (MBBS) or higher (hereinafter referred to as "medical professionals") from the purview of Section 2(42) of the Consumer Protection Act, 2019 ("CPA, 2019"), in order to make the Medical Professionals more pro-efficient in discharging their noble responsibility. Key Developments:

- The Hon'ble Court has issued notice to: Union of India, National Medical Commission
- Several organizations, including the Indian Medical Association, have filed intervention applications supporting the matter
- The case is currently under consideration, with hearings ongoing This reflects the collective concern of the healthcare community and the need for a balanced legal framework.

### **Recent Judicial Developments and Emerging Trends**

The debate on the applicability of consumer law to healthcare has gained renewed momentum in recent years, particularly in light of evolving judicial interpretations and increasing litigation.

#### **1. Supreme Court Notice on AHPI Petition (2026)**

In a significant development, the Hon'ble Supreme Court, while hearing the writ petition filed by the Association of Healthcare Providers (India), has issued notice to the Union of India and the National Medical Commission to examine whether medical professionals should continue to fall under the ambit of the Consumer Protection Act, 2019.

The petition argues that:

- Medical practice is not a commercial activity with guaranteed outcomes
- Consumer forums often lack specialized clinical expertise

- The current framework encourages defensive medicine, increasing healthcare costs and affecting patient care

The matter is currently under consideration, with multiple stakeholders, including the Indian Medical Association, supporting the cause through intervention applications.

#### **2. Reference to Recent Supreme Court Observations (2024–2025)**

A key trigger for the present debate is the Supreme Court's judgment in the lawyers' liability case (Bar of Indian Lawyers vs. D.K. Gandhi, 2024), where:

- The Court excluded legal professionals from the ambit of the Consumer Protection Act
- Observed that the Act is primarily meant for business and trade practices, not professional services

This has led to renewed arguments that medical professionals, being similarly placed as specialized professionals, should also be reconsidered under the law.

However, it is important to note that:

- The Supreme Court in subsequent matters has continued to uphold the 1995 V.P. Shantha judgment, thereby maintaining the inclusion of healthcare under CPA for now

#### **3. Rising Litigation and Systemic Concerns**

Available literature and judicial commentary indicate a marked increase in medical negligence litigation under consumer forums:

- Consumer courts have become a primary forum for medical negligence claims
- This has contributed to:
  1. Growth in defensive medical practices
  2. Increased cost of care due to over-investigation
  3. Strain on the doctor-patient relationship

Further, concerns have been raised regarding:

- Backlog and delays in consumer courts, undermining the objective of speedy justice
- Inconsistent compensation awards and interpretations across forums

#### 4. Key Issue Before the Court Today

The central legal question now being examined is:

Whether medical services should continue to be treated as “services” under consumer law, or be governed exclusively under professional regulatory frameworks such as the National Medical Commission.

The outcome of this case has the potential to:

- Redefine accountability mechanisms in healthcare
- Impact litigation trends and insurance frameworks
- Influence the future of doctor–patient relationships in India

#### The Way Forward: Striking a Balance

The core issue is not about removing accountability, but about ensuring appropriate accountability.

Possible Approaches:

- Strengthening medical councils and professional regulatory bodies
- Establishing specialized medical tribunals with domain expertise
- Promoting mediation and structured grievance redressal mechanisms
- Defining clearer standards for medical negligence vs adverse outcomes

#### Conclusion

The inclusion of healthcare under consumer law was a landmark step toward patient empowerment. However, after nearly three decades, it is time to reassess its impact in the context of modern healthcare delivery.

The ongoing proceedings before the Supreme Court present an opportunity to redefine the balance between patient rights and professional autonomy. A nuanced, sector-sensitive approach is essential to ensure that while patients are protected, healthcare providers are also enabled to deliver care without undue legal pressure.

**“Healthcare is not a conventional service, it is a complex, high-stakes profession where outcomes cannot always be guaranteed. The legal framework governing it must reflect this reality.”**

**Dr Sunil K Khetarpal**

**Deputy Director General**

**Association of Healthcare providers – [AHPI]**



# BEST WISHES FOR BIRTHDAYS OF OUR MEMBERS FOR MONTH OF APRIL

- DR SUSHIL KUMAR ARORA
- DR SAMRESH CHAKRABARTTI
- DR K R KULDEEP
- DR RAJEEV MAHAJAN
- DR KEETRI RAJ
- DR VINOD BANDHU ROY
- DR JOSEPH SUNDHARAM
- DR PURNIMA ADLAKHA
- DR SHILPI BANSAL
- DR RAMAN CHANDRA
- DR PAYAL GARG
- DR GOPAL KRISHNA AGGARWAL
- DR DR SWATI MAHESHWARI
- DR PARVINDER SINGH NARANG
- DR DURGA PRASAD ROY
- DR DHARMAPAL CHAWLA
- DR RAJ KUMAR CHOUDHURI
- DR LALITA JAIN
- DR VIPIN KAKAR
- DR SURESH MUNJAL
- DR VIPIN SATIJA
- DR CHANDER MOHAN MITTAL
- DR UDAYA SHANKAR SHARMA
- DR PRAVEEN KUMAR SONDHI
- DR SUKHDEV KUMAR VERMA
- DR SUNIL GUPTA
- DR. SHAMMI BHASIN
- DR. SUBHASH GIRI
- DR. PAWAN MAHESHWARI
- DR. MANDEEP JOT SINGH
- DR. SANDEEP KR VERMA
- DR. SANJEEV KUMAR ARORA
- DR. MAHESH BHATIA
- DR. SAURABH GUPTA
- DR. SAROJ JAIN
- DR. VIMARSH MADAN
- DR. MONICA K
- DR. WASEEM ABBAS
- DR. SUNIL DHAWAN
- DR. SUNIL GOMBER
- DR. ASHA GUPTA
- DR. SANJAY KR. JAIN
- DR. PRANJAL KULSHRESTHA
- DR. SURINDER KUMAR BAJAJ
- DR. AJAY KUMAR
- DR. NAND KISHORE SHARMA
- DR. AVICHALA TAXAK
- DR. AMRIT LAL KHANDPUR
- DR. ALOK KUMAR MISHRA
- DR. MANISH PAHWA
- DR. AMIT SHARMA
- DR. VINEET ARORA
- DR. HANS RAJ Baweja
- DR. SAROJ CHADHA
- DR. SHARAD CHANDRA
- DR. RAHUL GUPTA
- DR. SANGITA KUMARI
- DR. VISHWANATHAN PARSI
- DR. ARCHANA BAJAJ
- DR. ANUJ K BHATNAGAR
- DR. ARUN KR. GOEL
- DR. RAJEEV MALHOTRA
- DR. SUNIL MALHOTRA
- DR. NIDHI SEHGAL
- DR. KHAGOL BHATNAGAR
- DR. SATISH CHANDRA
- DR. MAHENDRA DAHIYA
- DR. DAYANAND GARG
- DR. PREETI GUPTA
- DR. SAVITA MITTAL
- DR. JITENDRA BAJAJ
- DR. KANWALJIT SINGH BHATIA
- DR. RAKESH KUMAR JAIN
- DR. SUNITA MITTAL
- DR. MRS. SUDESH SETH
- DR. VIMAL SHARMA
- DR. KAMALJEET SINGH
- DR. HIMANSHU BHARDWAJ
- DR. ASHOK BHATIANI
- DR. VIJENDRA GUPTA
- DR. ARUN K GOEL
- DR. RAJ KUMAR
- DR. SANJEEV KUMAR
- DR. ABHINAV PRAKASH
- DR. TILAK R BEDI
- DR. SANGEETA GUPTA
- DR. SANGITA DEBBARMA
- DR. DINESH KUMAR JUNEJA
- DR. KAMAL DEEP YADAV
- DR. DEEPAK BHALLA
- DR. MRS. SANGEETA GUPTA
- DR. POONAM MONGA
- DR. SURINDER SETH
- DR. VINUS TANEJA
- DR. NEERJA BAJAJ
- DR. MANISHA DUDLANI
- DR. KULBHUSHEN HASTI
- DR. VANDANA BOOBNA
- DR. MRS. RASHMI CHANDRA
- DR. RAJAT GOSWAMI
- DR. ANJU JAIN
- DR. SATISH KUMAR SATIJA
- DR. MOHIT ARORA
- DR. VIMLA KUMAR
- DR. UDAY MONGA
- DR. RICHA SAREEN
- DR. ALKA SETH
- DR. CHANDER PRAKASH SHARMA
- DR. HEMANT SHARMA
- DR. PRIYANKA VIRMANI
- DR. SHASHI AGARWAL
- DR. SUSHMA GUPTA
- DR. EKTA KALRA
- DR. VINAY BHUSHAN SANGHI
- DR. ASHOK K. SINGHAL
- DR. MRS. ABHA AGGARWAL
- DR. S. K. AMBA
- DR. MRS. MALA GUPTA
- DR. RAVINDER KHURDI
- DR. ROMA SHARMA
- DR. MRS. MANJU GUPTA
- DR. PRADEEP KR JAIN
- DR. SUNEEL KUMAR
- DR. MRS. SUMAN MIAN
- DR. MOHAN RAM MITTAL
- DR. SAURABH AGRAWAL
- DR. PREM GROVER
- DR. MRS. MADHUR JAIN
- DR. SHILPA KATHURIA

APOLOGIES FOR OMISSION OR  
ANY WRONGLY ADDED NAME



# IMA DNZ WELCOMES OUR NEW MEMBERS FROM MEMBERSHIP DRIVE 2026

## SINGLE LIFE MEMBERS

- DR. SUKRITI AZAD — 4485
- DR. AIRIS CHAKRABORTY — 4486
- DR. PROMILA PANKAJ — 4487
- DR. UMESH BUDHIRAJA — 4488
- DR. KAMANASHISH DAS — 4489
- DR. SHARAD CHAURASIA — 4490
- DR. CHAITANYA SINGH — 4491
- DR. SUNIL KUMAR JAIN — 4492
- DR. SUMANTA BORO — 4493
- DR. KAVITA JAIN — 4494
- DR. SUNIL KUMAR BARANWAL — 4495
- DR. UTKARSH JAIN — 4496
- DR. BRAHMITA MONGA — 4497
- DR. SOHAG DATTA — 4498
- DR. DEEPAK KOTHARI — 4501
- DR. MEGHNA BAZAZ — 4502
- DR. RAKSHIT GUPTA — 4503
- DR. ANURADHA KAPOOR — 4504
- DR. NAVEEN KUMAR — 4505
- DR. RITESH KUMAR — 4506
- DR. JAGDISH LAL ARORA — 4507
- DR. BAIDYA NATH PURVEY — 4508
- DR. DHEERAJ KUMAR SINGH — 4509
- DR. PRIYANKA SHARMA — 4510
- DR. NAVDHA CHANANA — 4511
- DR. CHANDRA MOHAN GUPTA — 4512
- DR. SIDDHARTH GUPTA — 4513
- DR. ASHISH WILLIAM — 4514
- DR. DINESH PANDEY — 4523
- DR. LAXMIKANT TIWARI — 4525
- DR. ANKITA BANSAL — 4529
- DR. AMIT ANAND — 4530
- DR. RAHUL KUMAR — 4531
- DR. MOHIT VERMA — 4532
- DR. SUNITA BHATU — 4533
- DR. MONIKA — 4534
- DR. NAVEEN SUHAG — 4535
- DR. SUMIT TYAGI — 4536
- DR. ROHIT KUMAR — 4537
- DR. VIKAS KUMAR — 4538
- DR. SATVIK GUPTA — 4539
- DR. RISHABH RAJ — 4540

- DR. MANOJ KHANAL — 4541
- DR. SANDEEP — 4542
- DR. VISHAL KUMAR — 4557
- DR. SHIPLA CHHABRA — 4558
- DR. ANSHUL BANSAL — 4559
- DR. ANSHUMAN GHILDIYAL — 4560
- DR. ANNAPURNA MEHRA — 4561
- DR. AMIT GOEL — 4562
- DR. GAURI AGARWAL — 4563
- DR. MANISH SIDDARTH — 4564
- DR. ANKITA CHANDRA - 4565
- DR. SHAHZWAN ALI - 4568
- DR. NAMAN KARGWAL - 4569
- DR. KASHIKA KATHURIA - 4571
- DR. ASHNA BHASIN - 4575
- DR. AKSHAY BHASIN - 4576
- DR. AKSHIT DHALL - 4577
- DR. SUMIT KUMAR SINGH - 4578
- DR. YATHARTH MALIK - 4583

## HALF COUPLE LIFE MEMBERS

- DR. SUDHA GUPTA/ JAIN — 3096
- DR. NEHA SHARMA — 4524
- DR. MANDEEP KAUR — 4526
- DR. NEETA AGARWAL — 4527
- DR. TANU SHREE — 4528
- DR. AMRITA SAWHNEY - 4570
- DR. LOVEDEEP KAUR - 4574

## COUPLE LIFE MEMBERS

- DR. KULDEEP MALIK - 4579
- DR. HARPREET KAUR - 4580
- DR. RACHNA KASLIWAL - 4581
- DR. SUMIT MUNJAL - 4582
- DR. KOWSHIK JEBAMANI - 4483
- DR. SONIA SAMEUL - 4484
- DR. SUMIT CHAWLA - 4499
- DR. MALLIKA GUPTA - 4500
- DR. PRIYAM SHARMA — 4515
- DR. SIRISTHI BISHNOI — 4516
- DR. MANOJ KUMAR — 4517
- DR. CHHINDO DEVI JASSAL — 4518
- DR. PUNEET BANSAL — 4519
- DR. SONAKSHI SINGAL — 4520
- DR. SHIVAM BATRA — 4521
- DR. KHUSHBOO SHARMA BATRA - 4522
- DR. ANKIT GARG — 4543
- DR. CHHAVI GARG — 4544
- DR. HIMANSHU GUPTA — 4545
- DR. ANKITA MAKHIJA — 4546
- DR. SAHIL CHHABRA — 4547
- DR. TANU HANS — 4548
- DR. SHIKHAR GUPTA — 4549
- DR. MANVI — 4550
- DR. ABHISHEK KUMAR PRIYADARSHI— 4551
- DR. SHREN — 4552
- DR. SIDDHARTH SHARMA — 4553
- DR. NANDINI MALHOTRA — 4554
- DR. YOGESH KUMAR — 4555
- DR. PREETI — 4556
- DR. NIHAR GUPTA - 4566
- DR. KAJAL RANA - 4567

APOLOGIES FOR OMISSION OR  
ANY WRONGLY ADDED NAME



## ANNUAL CONVENTION 2026



Vision For All

# R.V.S. EYE CENTRE

BFH-09, West Shalimar Bagh, Delhi-110088, Ph : 49868193, M : 9891067652, 9811671606

E-mail : rvseyecentre890@gmail.com Website : rvseyecentre.com

ULTRAMODERN FACILITIES AVAILABLE FOR EYE EXAMINATION, INVESTIGATION, TREATMENT AND OPERATIONS.





Vision For All

## R.V.S. EYE CENTRE

BFH-09, West Shalimar Bagh, Delhi-110088, Ph : 49868193, M : 9891067652, 9811671606

E-mail : rvseyecentre890@gmail.com Website : rvseyecentre.com

ULTRAMODERN FACILITIES AVAILABLE FOR EYE EXAMINATION, INVESTIGATION, TREATMENT AND OPERATIONS.





Vision For All

## R.V.S. EYE CENTRE

BFH-09, West Shalimar Bagh, Delhi-110088, Ph : 49868193, M : 9891067652, 9811671606  
E-mail : rvseyecentre890@gmail.com Website : rvseyecentre.com

ULTRAMODERN FACILITIES AVAILABLE FOR EYE EXAMINATION, INVESTIGATION, TREATMENT AND OPERATIONS.



## WHO DAY CELEBRATION



Vision For All

# R.V.S. EYE CENTRE

BFH-09, West Shalimar Bagh, Delhi-110088, Ph : 49868193, M : 9891067652, 9811671606

E-mail : rvseyecentre890@gmail.com Website : rvseyecentre.com

ULTRAMODERN FACILITIES AVAILABLE FOR EYE EXAMINATION, INVESTIGATION, TREATMENT AND OPERATIONS.



## IMA DNZ DELEGATION TO SOUTH KOREA AND JAPAN



## FIRST EXECUTIVE MEETING IN DNZ OFFICE

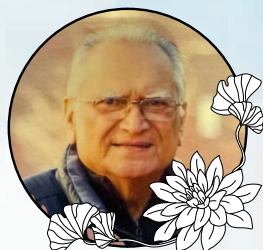


## ADARSH NAGAR DOCTORS MEETING FOR DMC ELECTION





## ENTIRE IMA DNZ FAMILY PAYS RESPECTS TO THE DEPARTED SOULS



### **LATE DR VIJAY SURI**

PAST PRESIDENT IMA DNZ



### **LATE SHRI ANUJ GUPTA**

NEPHEW OF DR H C GUPTA (PAST PRESIDENT IMA DNZ)



### **LATE SHRI RAMESH CHANDER BHATIA**

BROTHER OF DR PRAVEEN BHATIA (PAST PRESIDENT IMA  
DNZ)

### **LATE SHRI K G BAWEJA**

FATHER OF DR ARUN BAWEJA (PAST SECRETARY IMA  
DNZ)





**SRG**  
Speciality Hospital

NABH Pre Accredited Hospital



## Specialized Hospital at Your Neighbourhood

### Bone & Joints

Fracture Treatment  
Joint pains Treatment  
Joint Replacement  
Arthroscopic Surgery  
Sports Injury  
Osteoporosis

### Center for Spine

Sciatica & Slip Disc  
TB spine Surgery  
Kyphoplasty / Vertebroplasty  
Minimal Invasive Spine Surgery  
Endoscopic Spine Surgery

### General Surgery

Laparoscopic Surgery  
Hernia / Appendix  
Piles / Gall Stones  
Breast Surgery

### General Medicine

### Gynae & Obs

Normal & Caesarean Delivery  
Uterus Fibroid/Myoma Surgery  
Laparoscopic Uterus surgery  
Gynaecological Treatment  
Birth Control  
Family Planning

### Dental Care

Implant & Dentures  
Root Canal Treatment  
Dental Braces  
Intra Oral X-ray  
Extractions

### ENT & Allergy

FESS & Sinus Surgery  
Diagnostic Endoscopy  
Tonsils, Adenoids, Audiometry  
Allergy Testing & Immunotherapy

### Cardiology

### Speech Therapy

### Pediatrics

### Physiotherapy

### Laboratory



### Cashless Facility Available

Aditya Birla Health Insurance  
Bajaj Allianz General Insurance  
Bharti AXA Insurance  
HDFC ERGO General Insurance  
ICICI LOMBARD  
IFFCO-TOKIO General Insurance  
Liberty General Insurance  
TATA AIG Insurance

GIPSA  
United India Insurance Ltd  
National Insurance  
New India Assurance  
Oriental Insurance

Ericson Insurance TPA  
Sunrise TPA  
RAKSHA TPA  
FHPL  
Paramount TPA  
VIDAL Health TPA  
Vision TPA  
Health India TPA

E-2/241, Shastri Nagar, Delhi - 110052  
(Near Shastri Nagar Metro Station, Opp. Pillar No. 170)  
For Appointment / Emergency :- 8527524868, 011-23644868, 011-23654868  
Email: - [health@srghospital.com](mailto:health@srghospital.com), Website : - [www.srghospital.com](http://www.srghospital.com)